

## < Important Information >

### **【Theft and Damage】**

★ Amuse offers property insurance on rental equipment in case of theft or damage. Insurance is available for 500 yen (including tax) per person during the usage period. Although the insurance is optional, we will directly provide you with information when receiving the equipment. In the case of theft or damage without insurance, we will ask you to pay the equivalent amount of the rental equipment. Thank you for your understanding.

### **【Rental Equipment】**

- ★ Be sure to check the rental equipment when you receive it. If you don't inform or declare any existing damage at the time of rental, we will assume that your equipment is in good working order.
- ※ We prepare rental equipment in the size requested at the time of reservation.  
In most cases, we cannot handle changes in sizes after arrival at locations such as ski grounds or lodging facilities. Please check the size when receiving the rental equipment.
- ※ Once the rental equipment has been transferred to the customer, it is the responsibility of the customer for keeping until returning.
- ※ We are not liable for any changes of the settings that are made after transferring the rental equipment.
- ★ To customers using rental equipment
- ※ Due to the properties of the material, the binding band may be damaged if it is strongly stepped on or bent when using for a long time at low temperatures. We cannot offer exchanges or refunds, even in cases of damage.
- ※ Rental equipment is set to the settings input at the time of the reservation. We cannot offer replacements due to the customer inputting mistaken information.
- ※ Although we carry out maintenance on the rental equipment (applying wax, etc.) based on our standards, the wax may not be effective due to weather conditions or quality of snow of the day. Even in such cases, we cannot offer exchanges or refunds.
- ※ We set the binding DIN according to your height and weight (for those who do not know their weight, the setting is set based on height standards). We are not liable for accidents and injuries, etc. which occur when the customer changes this setting.



2 types of ski binding:



### **【Application】**

Applications are accepted until the day before you intend to use the equipment, as long as equipment is available. (However, applications are only taken by phone when the application is 5 days or less from the intended day of usage) We accept applications by phone from November 1st to April 30th at 9:30 to 18:00.

Discounts are not available when applying by phone.

Applications online must be made 5 days or more prior to departure. We ensure to respond to your application, but it may take some time when busy. If you do not receive a reply from us 48 hours after applying, there may have been a mistake such as inputting the wrong e-mail address. Please call the Amusement Rental Reservation Center (TEL: 0570-001-501). When you receive a confirmation e-mail from us, please check the information (date, number of people, place to pick up and return equipment, etc.).

### **【Changing (decreasing) the number of renters or cancelling a reservation】**

If you submitted an application via the designated online reservation form, you can contact us about changing or cancelling your reservation by responding to the email you received from us when making the reservation (if there are two days or less before your rental period is set to begin, please make your request via telephone instead).

**<For customers renting equipment, please read, print and bring this form with you.>**

※Confirm payment methods and reservation details.

Please call the Amuse Rental Call Center for inquiries such as changes. TEL: 0570-001-501

## ■ Amuse Rental Locations

★ **New Chitose Airport Support** (For those going to Teine, Kokusai, Hanazono Area, Kiroro, Tomamu, Furano Area, etc.)

【Staff Contact Information for New Chitose Airport】

【TEL】 (090) 3779-5758 【Hours】 8:00~21:00

Open from when the ski grounds open to April 10th (depending on conditions at ski grounds)

Please come to the HOKKAIDO TOUR DESK at the International Terminal tour desk at the 1st floor arrival lobby in New Chitose Airport. A staff member will be waiting upon your arrival to provide you with your rental equipment.

★ **Amuse Rental Niseko Location** ※Hanazono Area not covered

57-14 Kabayama, Kutchan-cho, Abuta-gun, Hokkaido \*Hanazono Area not covered

【TEL】 (0136) 23-1233 【Hours】 8:00~18:00

Open from when the ski grounds open to April 10th (depending on conditions at ski grounds)

【Hirafu and Annupuri Areas and Green Leaf】

After arriving at the lodgings or ski grounds, contact the Amuse Rental Shop and we will deliver your equipment to you. ※We cannot deliver equipment prior to your arrival.  
※Green leaf can be rented outside the hotel.

【Niseko Hilton】

After arriving at your lodging facility, you can pick up your rental equipment at the front desk. Please return the equipment by sending it from the hotel using the enclosed payment on arrival slip.

★ **Amuse Rental Rusutsu Location**

143-1 Izumikawa, Rusutsu-mura, Abuta-gun, Hokkaido  
(facing Rusutsu Resort, across the highway at the traffic light and next to the convenience store)

【TEL】 (0136) 46-3030 【Hours】 8:00~18:00

Open from when the ski grounds open to when slopes close

After arriving at the lodging facility or ski grounds, please come directly to the Amuse Rental Rusutsu Location. Please contact us if you do not know where it is.

★ **Amuse Rental Special Plan**

【Contact Information for Sapporo hotels】

【TEL】 (090) 3779-5758 【Hours】 10:00~21:00

Open from when the ski grounds open to March 31st

This service is for those using rental equipment starting from day 2 of your trip (during your trip). The equipment will be delivered to your hotel by 18:00 the day before intended usage (prior delivery). Check the equipment and size after arriving at the hotel. Generally, the only equipment that can be exchanged are boots. Try them on and if you would like to exchange them, contact us by 20:00 the day before intended usage. We will deliver the boots before you depart the next morning. We cannot offer exchanges when contacting us after 20:00.

※Not available for the Jozankei Area, Gateaux Kingdom,  
Hotel Emisia Sapporo, Makomanai APA Hotel, hotels not in the downtown area

※Please confirm the location for your rental equipment. Please contact your location for inquiries, damage or loss of equipment. Phone lines may be busy during when busy. Thank you for your understanding.

# Amuse Rental Agreement

## <Purpose>

Equipment is rented to customers by Amuse in accordance with this agreement.

## <Delivery and Return of Rental Equipment>

Please pick up and return your rental equipment to the location, facility or meeting place designated at time of reservation.

## <Rental Period >

The rental period begins on the day when the rental equipment is provided to the customer and ends on the day that it is returned to Amuse.

## <Changes to the Rental Period>

The rental period generally cannot be extended unless Amuse approves the extension before the final day of the rental period. If Amuse does approve an extension of the rental period, the additional fees listed in the pricing chart will apply.

To shorten the rental period, please inform before the rental is scheduled to begin. Rental fees cannot be reimbursed for reasons that are not our responsibility, such as the convenience of a customer, natural disasters, transportation operations, or force majeure.

## <Pricing>

Rental fees are based on the number of days that the equipment is rented. Please pick up and return rented equipment during the operating hours of each store location.

## <Rental Fees >

Rental fees, taxes, and methods of payment are noted on the pricing chart.

## <Replacement Period for Defective Goods>

Be sure to check the rental equipment when you receive it. If you don't inform or declare any existing damage at the time of rental, we will assume that your equipment is in good working order.

## <Disclaimer>

Amuse is not responsible for any damages that the customer or a third party incurs through the use, installation, or storage of rental equipment.

## <Cancellation Fees>

There are no cancellation fees for cancellations up to 2 days before the date of intended usage. Afterwards, cancellation fees are as follows.

Date of notifying cancellation	Cancellation fees
2 days or more in advance	None
One day in advance	50% of rental fees
One the day of rental	100% of rental fees

※ For those who made payment through a travel agency (optional plan), cancellation fees of the travel agency are applied and the above cancellation fees are not subjected.

## <Cancellation Fees>

The additional fees noted on the pricing chart will apply to customers who return equipment late without approval from Amuse.

## <Usage Restrictions for Rental Equipment >

Rental equipment must be used only for its intended purpose. Customers shall exercise sufficient care when using and storing rented equipment.

## <Transfer or Subleasing of Rental Equipment >

The customer shall not allow a third party use the rental equipment as well as transfer, sell, rent or allow a third party to assume possession of the rental equipment. In addition, the customer shall not modify any rental equipment.

## < Damages provisions >

Please contact Amuse immediately if rental equipment is damaged during the rental period.

If the damage exceeds normal wear and tear and requires repair, damages fees listed in the pricing chart will apply.

## <Cancelling the Rental Agreement >

If the customer violates the terms of this agreement, Amuse may cancel it without notice. In such cases, the customer shall immediately return all rental equipment. Rental fees and additional fees will continue to apply until the equipment is returned to Amuse

## <Executing this Agreement>

This agreement is considered executed and valid once the customer submits an application and Amuse acknowledges receipt of the reservation via telephone or email. Note that the agreement is not yet entered into during the application phase.